

Troubleshooting DataWorx - Most Common Issues

1. Make sure that **registration** has been **completed**.
2. Make sure that either the **firewall is disabled**, or an **exception has been made** for DataWorx.
3. Make sure that the **last dipswitch on the ECOM module is ON**.
4. Make sure that the **IP Addresses are set correctly**.
The DataWorx configuration should have the **IP Address of the PLC**, and the PLC should be **sending to the IP Address of the DataWorx server**.
5. Make sure that the **header data** on the PLC is **properly configured**.
6. Make sure that the PLC is **set up correctly to send a WX instruction**.